## SHANTIDOOT Surksha Bal (Security Company)

ISO Certified - 9001 : 2015

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9001 . 2014

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SECURITY SERVICES
SUPPORT SERVICES
MANPOWER SERVICES
CLEANING SERVICES

## Who We Are

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ISO- 9001: 2015

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Shantidoot Surksha Bal, is also known as "SSB", is a part of Shantidoot Group Of Companies which it has been a board for 5 years. Providing dedications and excellence in its service. Our quality security services with highly trained staff enables us to provide our clients with the satisfaction and security they need.

Commitment to Effective Management and Supervision: Shantidoot's Executive leadership recognizes the importance of and has unwavering commitment towards client servicing. An integral part of our innovative management practice is the emphasis on establishing open communication channels with clients, daily contact by our team, close follow-up, exchange of valuable information and knowledge gained from monthly management meetings. Customer Service: At Shantidoot we believe that for any organization its greatest assets are truly its clients, hence our commitment to customer service is as strong as it is to safeguarding and protecting our clients' assets. It reflects in our 24/7 Customer Service Centre (CSC), and dedicated Client Relations Manager, a single point of contact, 24/7, for our clients, for day-to-day issues.

Quality Assurance: We believe that "Quality" does not just happen; it is a result of sustained and intelligent hard work supported by a stringent system of checks and balances to ensure consistency. At Shantidoot, through our stringent and ongoing Quality Improvement Process we constantly renew our commitment to excellence. Our centralized system sets the most rigorous performance standards known in the security industry; monitoring and reinforcing our service quality. Adherence to company regulations and client requirements at all levels is ensured throughout: SECURITY

# SHANTIDOOT SURKSHA BAL

#### GOALS

To provide reliable, specific or customized security services to our client

To provide experienced, qualified and professional staff of all levels and all times

To provide service and performance beyond the expectations of our clients

#### MISSION

To provide an optimum security service that protects and preserves properties, secure safety, promotes and values life and earnestly strives to continually improve performance.

#### VISION

To become the best security service provider in INDIA and be recognized as highly professional, credible and dependable company. To encourage and promote an environment where business, families, friends and the general public live and work together in harmony with respect for each other and the rules of law and society.



### SERVICES

#### **Hospitality Security**

SSB specializes in Hospitality Security understanding the customer service that is needed at let the hotel guests feel at home & knowing the seriousness of the guests & staff security at present. We do know what is required when it comes to Hospitality Security and SSB provides dedicated whilst experience staff for this field differently.

#### **Security Guard Staffing**

Our modern, fully equipped, well trained and highly professional guards are our asset. They are always ready to protect you no matter what risk they put on their own lives. Their only mission is to save you.

#### **Event Security**

SSB offers a great deal of events security where you can enjoy your meetings, training sessions, product launching ceremonies and any business or corporate events in a tension free environment.

#### **Executive Protection**

Securing celebrity or VIP officials is a hallmark of SSB. We provide security literate and professional staff to provide a flawless and infallible protection to executives.

#### **Warehouse Protection**

Our reliable and trustworthy ware house protection service is available to secure and protect your backyard repository or depot that is actually the backbone of your trading or business store.

#### CERTIFICATES



#### **WORKING SECTORS**

- Government.
- Ports & Airports.
- Private Energy & Utilities.
   Financial Institutions.
- Oil & Gas.
- Major Corporate & Industries.

#### **SERVICE & INDUSTRIES**

- Perimeter Protection/Equipment Monitoring.
- Traffic/ Parking Enforcement.
- Evacuation Planning and Incident Management.
- Corporate Security.
- Security Management.
- Event Security Solutions.
- Security System & Technology.
- Manned Security Services.
- Facility Management.
- Training.
- Property & Keys Login In/ Out Record Keeping.



- Access Control.
- Facilities Management.
- Events Security.
- Patrolling.
- CCTV Monitoring.
- Valet Parking.
- Residential Life Security.
- Emergency Response & Planning.
- Male / Female Security Guards.
- Security Survey & Inspection.

#### CORPORATE HEADQUARTER

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