2 Line Voice Logger
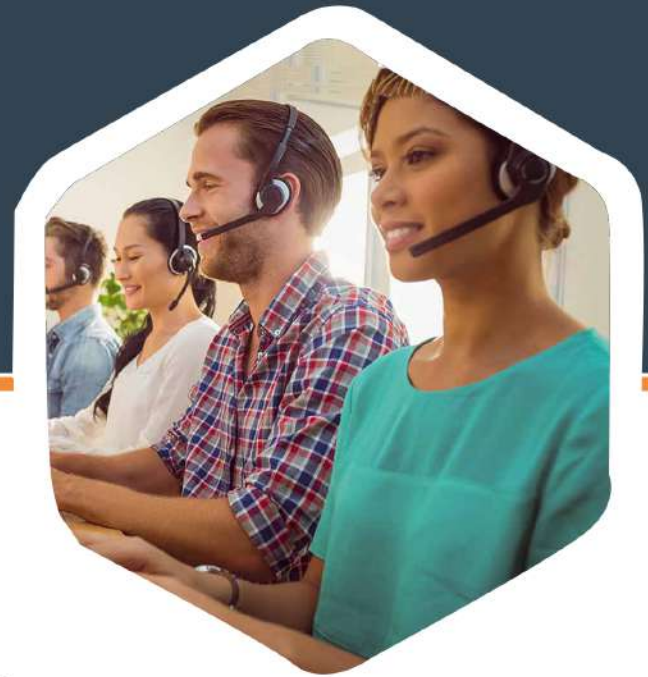
Computer Base USB Voice Logger

Basic Info.

Model NO.	AVL-U2B	PC/Computer Connectivity	Via USB Port
Software/Gui	Window Base	Line Connectivity	Parallel
Trademark	Aegis	Transport Package	Standard Carton
Specification	240MM*157MM*50MM	Origin	India

- ☐ Compatible with Aegis centralize management software (CMS)
- ☐ Made in India 🦁

Product Description:

Aegis AVL-U2B Telephone call recorder / Voice logger allows the user to record conversations of maximum 2 Telephone lines or PBX Extensions and store the records into the computer's hard drive though USB port. This combination of hardware and software of Aegis telephone call recorder is an ideal product to keep the track of conversations, stocking up the records, filtering desired result via advanced searching tool, monitoring online calls and myriads of other features.
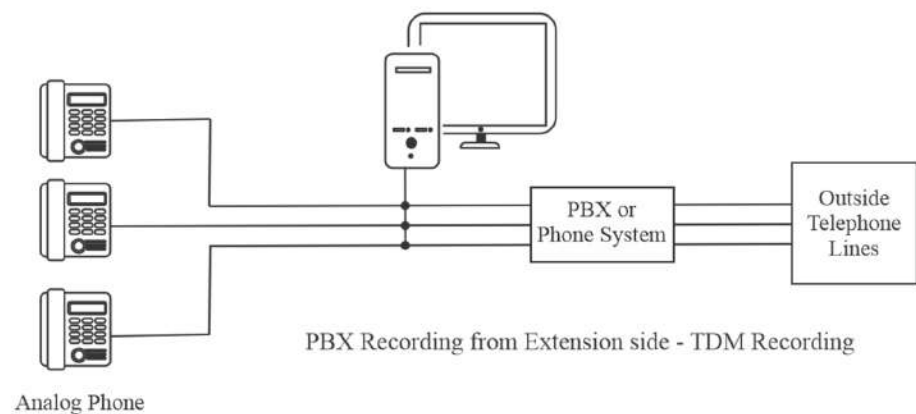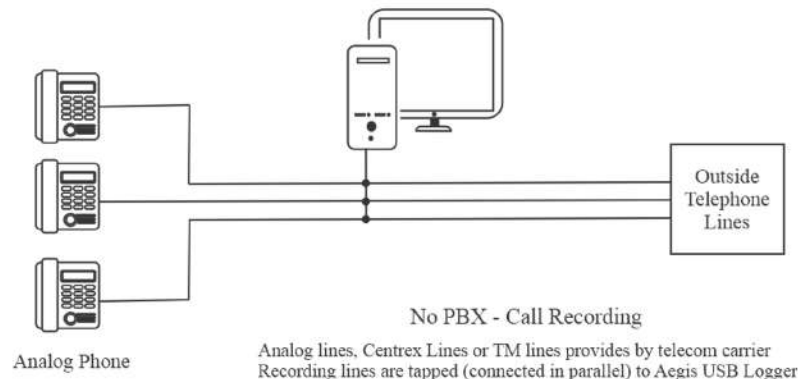
Salient Features:

- ☐ Support POT/Analog Telephone Line/PBX Extn./Radio-Analog
- ☐ Supporting most major PBX systems such as Cisco, Avaya, , Nortel, Mitel, Panasonic, Matrix and NEC etc.
- ☐ Auto record of all incoming and outgoing call as compressed .wav files so you can hold recording database without taking up too much space in your computer
- ☐ Using Aegis voice Logger Online monitoring feature, supervisors or team leaders can select any agent or extension and monitor calls in progress
- ☐ Unanswered Call number if not attended
- ☐ Auto Recording Circularly : Aegis management software has the provision to caution the user by an alarm in terms of pop up on the screen, when memory reaches to the brink. When this happens, the user can free up the space by formatting previously unwanted files.
- ☐ Aegis Analog line recorder has provision of Auto Gain Control and Auto Echo Cancellation circuit which provide best quality crystal clear voice recording
- ☐ AVL-U2B is Compatible with Aegis Centralize Management Software (CMS) - CMS is suitable for multi location offices recording in centralize PC/Sever

- Integration with third party software -You can integrate the voice logger with most third-party database or tool. With automatic archiving and backup support you can store your voice records efficiently on any third party database (My SQL , MS SQL, Access)

- LAN Base Client Software - Qihang Aegis telephone call recorder has provision of Client software it work on N numbers of PC Connected on LAN Network . Supporting multiple user access levels, the user interface helps supervisors, managers and top-level executives to review logged conversations, search and locate records and generate reports for further analysis.

- FTP auto backup-After open FTP setting, it can back up the recording file as secondary backup on other PC /server

- Note and Flag-Important call can be Flag/Tag for future reference. In addition, notes/remark can be added for each call record.

- Powerful search and reporting-Searching of Previous Call Data by phone number, time, date, Tag, Comment, Company Name or even by customer name through the context storage

- System Alert-Various alert notifications to avoid recording interruption

- Export to excel- Single click for daily, weekly or monthly calls report in excel

How AVL-U2B Voice Logger Connect to Telephone Line or PBX EXTN

Analog Phone

No PBX - Call Recording

Analog lines, Centrex Lines or TM lines provides by telecom carrier
Recording lines are tapped (connected in parallel) to Aegis USB Logger

Analog Phone

PBX Recording from Extension side - TDM Recording

User Frienly Software

Technical Specification

Model No:

AVL-U2B	2 Port PC base call Recording

Technical Parameters :

Recording Interface	USB Port
Voice File	.WAV
Recording Eile Compression	8 Time
Start Recording Mode	Timing Reversed polarity, key, voice activated
off hook detect Voltage	<(15-30)V
On hook detect Voltage	>(15-30)V
Input Impedance	6000hms or 5.1 Mohms
Signal-to-Crosstalk ratio	>70db
S/N ratio	>70db
Operating Current	500 MA
Maximum Current	2A
Rating Power Consumption	5W
Accessories	Connectors, Sowtware and user manual CD

Operation Circumstance:

Operation Temperature	-10~60C
Storage Temperature	-20C~70C
Operation Humidity	45%-95%

Others :

Mounting Options	Wall Mount and Table Top
Device Dimension (LXWXH)	120mmx90mmx25mm
Packing Box Dimensions (LXWXH)	245mmx160mmx47mm
Actual Weight	450 gm
Volumetric Weight	800 gm
Packaging	Standard Carton, 20PCS/ Carton

Minimum PC Requirement

For Single User	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	USB Connectivity

For Multi User/Multi Locations : Agent Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	USB Connectivity

For Multi User/Multi Locations : Server Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	i5 and above depend on No. of user connected
RAM	8GB and above depend on NO. of user connected
Harddisk	1 TB and above
IP	Static IP for Multi Location Setup
Bandwidth	Depend on Number of Multi Location users

WHY CHOOSE AEGIS RANGE OF PRODUCTS

- More than 12 years' experience in voice logging and GSM Product segment
- 300+ channel Partners worldwide
- 1200+ corporate cliental
- Sold more then 400000+ Ports voice logging ports
- Have full command on hardware and software so Provide customize solution as per customer need
- Our Logging systems can record a broad range of line types: Analog, proprietary digital PBX, T1/E1, GSM ,VOIP and Radio-analog
- Scalable and Flexible solutions. Our software capable to handle more hardware in single software
- Call Recording Software that is easy to install and carry user friendly features.
- Non-proprietary PC hardware for ease of maintenance and scaling. Our systems support hardware from several manufacturers. Allowing you the freedom to upgrade and expand with the hardware of your choice
- Not-restrictive licensing: You pay for it once and you own it. Software can be moved to another PC,
- Below 1% return rate in 10+ years of business
- Cutting edge Centralize management software for multi-locations offices
- Reliable systems running 24/7
- No mandatory yearly service contracts
- Remote client software

Efficiency
Customer
Service
AIPL
Quality
Reliability

WE ARE STRONGER TOGETHER
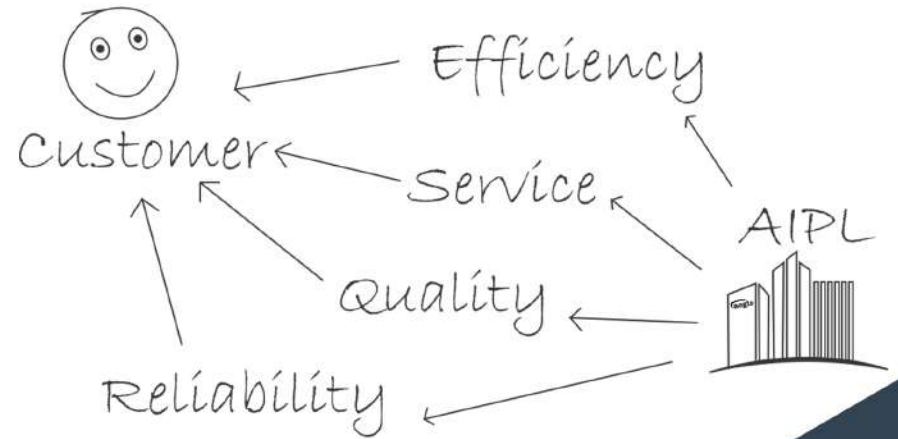
Easy to Use
Cost Saving Options
Easy to Integrate and Scale
12+ Years of Experience
1200+ corporate cliental
300+ worldwide channel partners
400000+ Voice Logger Port Sold Out

Benefit of Aegis Telephone Call Recorder

Improve Business Operations

The cost for business operations continuously rises each year. It is important to streamline and properly structure your company so that costs are kept at a minimum and production time increases. With Qihang Aegis Voice Logger, you Can record and Monitor Calls from your employees, you can monitor and organize their workflow.

    A. Increase Production and Business Efficiency
    B. Monitor Employee Internal and External Calls Activity

Improve Quality Control

Quality Control testing is an important piece to any business .With Aegis Voice Logging Solution, managers and owners can monitor the daily interaction between employees and customer.

Reduce Business Liability

For every business there is some risk of liability. A customer dispute, a claim of mis-information, or a failure to adhere to specific regulations. All of these scenarios can be mitigated and in some instances completely avoided with a quality Call recording system. By monitoring and recording all inbound and outbound calls, businesses can reduce their liability by staying ahead of any potential conflicts. Most call recordings can be used in a court of law if required. No longer does it become a "he said, she said" scenario. Proof of all information exchanged via the phone is easily accessible with our powerful search features. Providing you a tool that protects your company 24/7.

Sales Training and Monitoring

A sales training tool that is usually overlooked is your call recording system. In an instant, you can listen to and monitor calls made by your sales team on the front lines. that show a positive or negative progression with your sales agent and have data to understand why they are failing or succeeding.

Customer Satisfaction - Recording Solution

Customers are the backbone of any business. With the increase in social media and accessibility to computers and the internet; your customers now have a more powerful voice than ever before. For businesses this could be a scary thought, but for most, they see it as an opportunity. With so much competition and overwhelming amount of information on the world-wide-web, there is still one thing that can make a company stand out. When using a call recording system, you are on the front lines of your customer service department. Quickly discover problems and monitor employees who are not representing your business the way you see fit. With live monitoring and recording of calls, you can catch issues before they escalate.

Aegis Telephone call recorder Area of Uses:

Aegis provides telephone recording software and telephone recorders for a very large number of market segments. The following topics further explain the features and benefits that are specific to each industry.

- ➤ Government Sector
- ➤ Public Safety
- ➤ Transportation
- ➤ Call Center
- ➤ Financial Services
- ➤ Travel Agencies
- ➤ Banking Sector
- ➤ Service Orientated Companies

Call Recording for Government

Discover the exceptional benefits of Aegis call recording solutions for security and government agencies. Increase security by detecting and deterring inappropriate calls. Because of increased regulations, government agencies have a need for reliable call logging. Quick and easy call retrieval is essential.

Call Recording for Public Safety

Prevent and protect the public with the help of a Aegis call recording solut--ion. When reliability is an absolute necessity, Aegis has the call recording solution that will sustain the needs of high demand systems. Maintenance free systems with non-stop recording. Fault tolerance and high reliability keep communications working 100% of the time. Quick and easy access to all recorded calls. Dispatch call evaluation that helps improve call taker performance and ease of use.

Call Recording for Transportation

The high growth industry of transportation needs the high reliability and large scalability of a Aegis call recording solution. Our quality monitoring is used in air, rail, road and water through infrastructure, vehicles, and operations. Voice recording in this industry is an ever growing necessity.

Call Recording for Call Centers

The implementation of a voice logger system will provide improved quality control, heightened dispute management, and a solid representation of all customer and agent correspondence. Aegis offers scalable call recording solutions for your growing call center. Our systems are compatible with most popular phone systems, Monitoring, Reporting and Quality control are key feature sets for rapidly training new agents and improving quality of service.

Call Recording for Financial Institutions

Secure all verbal transactions and meet compliance and legal recording requ--irements. Financial institutions are deciding on quality management and call recording solutions in an effort to enhance customer service quality. Regard--ing client orders in the markets of equity, bond, and other derivatives, the laws surrounding the recording of telephone conversations needs to be understood.

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